

PELION HOMES - YOGA RETREAT

Participant Terms & Conditions



Please take the time to read and understand the conditions of booking your retreat and before making any payment & reservations.

PAYMENTS & BOOKING OF YOUR RETREAT

- To reserve a place on a Pelion Homes Retreat, a non-refundable deposit is required, this deposit will be 30% of the full retreat payment.
- The deposit is to be paid within seven (7) days of booking.
- The full payment (outstanding amount) is to be paid no later than sixty days (60) prior to the retreat start date. Alternatively, if you wish you can pay the full amount outright.
- Payment must be made by bank transfer to; PELION HOMES, EUROBANK | BENEFICIARY: APEX S.A. | IBAN: GR7302600720000720200306836 | BIC: ERBKGRAA.
- Please email proof of your payment/s within a twenty-four-hour (24) timeframe to nicholas@pelionhomes.com.

RETREAT CONFIRMATION

Acceptance onto the retreat is subject to the following conditions.

- Emailing a copy of this agreement completed to the email above
- Receipt of deposit and/or payment in full
- Confirmation from PELION HOMES

These terms and conditions, deposit payment & written confirmation of booking form the basis of the agreement between the retreat participant and PELION HOMES. In all cases, the retreat participant accepts that it is their responsibility to check the details detailed in this document. Any discrepancies you wish to raise must be brought to the attention of PELION HOMES in writing, within seven (7) days of the booking and deposit payment.

CANCELLATIONS

“Cancellation” is defined as not attending your scheduled retreat. Depending on when you cancel, cancellation fees may apply.

- A cancellation will not be effective unless we receive written confirmation by email.
- A €20,00 refund fee will be applied to all cancellations.
- Your 30% deposit paid is non-refundable.
- If cancellation takes place more than sixty (60) days prior to the retreat start date, then any payments made will be refunded minus your non-refundable deposit.
- If cancellation takes place less than sixty (60) days prior to the retreat start date, then 100% of the amount paid will be forfeited.

COVID-19 SPECIFICATION

If a cancellation is due to reasons such as COVID-19 or force majeure and can be verified, Pelion Homes will provide the option of attending a similar retreat at a later date or offering a full refund. "Force majeure" means unusual and unforeseen events such as war, the threat of war, epidemics, riots, terrorism, natural disasters, fire, technical problems or accidents with airports, ports or transport, inclement weather or governmental action.

We advise you to review the following page periodically for any updates. There is a passenger locator form to fill in. From all origins, Greece requires a negative Covid test 72 hours before entry. It is your sole responsibility to review the following page and abide by the official general public health safety guidelines. If you don't agree to follow the official travel instructions announced on the following page, the normal cancellation policy will apply, should you decide not to join the retreat. All info on the latest rules is available here: <https://travel.gov.gr/#/>

PERSONAL INJURIES OR MEDICAL CONDITIONS

It is your responsibility to inform us if you have any medical / information conditions prior to the retreat. PELION HOMES cannot be held responsible for any mishap to clients or their property and in particular for the consequences of the effects of strikes, wars, acts of terrorism, riots, robbery, sickness, quarantine, government intervention or other such happenings. We strongly advise you to take out appropriate insurance at the time of booking.

INSURANCE

We advise all participants to take out cancellation insurance at the time of booking, to help cover any cancellation fees. If you fail to join a retreat, arrive after the commencement of the retreat, or leave the retreat prior to its completion, no refund will be made - We do not offer credit for arriving late or leaving early. Ensuring you have the right cover for any potential accident, mishap or illness that occurs during your retreat is your own responsibility. We are not liable for any other expenses a participant may have incurred in relation to a retreat, e.g., flight costs. We will not be held liable, nor pay any compensation, in the event of any injuries, deaths, losses, damages, costs or any other manner of claims if they arise due to the acts or omissions of the person or persons affected, or the acts or omissions of third parties

unaffiliated with the service provisions covered within and defined by these terms and conditions.

CANCELLATION OF THE YOGA RETREAT BY PELION HOMES

PELION HOMES will always try it's very best to help our guests wherever possible. Cancelling an event will always be a very last option. We want to make the retreat happen as much as you. In exceptional cases where PELION HOMES cancel the booking: The retreat organiser and participants will receive a 100% refund of paid amounts.

PASSPORTS & TRAVEL VISA'S

It is the responsibility of each participant to obtain a valid passport, visa(s) and necessary certificates for any country to be visited.

SERVICES PROVIDED BY THE THIRD PARTIES

Bookings for extra excursions/services, such as airport transfers, excursions, restaurant bookings, made on your behalf by PELION HOMES are subject to the terms and conditions laid down by the provider of the service. PELION HOMES do not warrant the standard or performance of any extra services. The retreaters takes full responsibility for satisfying themselves as to the quality and the provider's ability to execute the services in advance and will address any grievance about the extra services by approaching the respective provider(s) directly.

WEATHER CONDITIONS

Weather conditions may affect the itinerary. Some of the activities during the yoga retreat may be impacted due to weather conditions. If we suspect weather conditions are not appropriate, we might reschedule the activities. If it is not possible to reschedule, we will cancel the activities or arrange an alternative suggestion.

COMPLAINTS PROCEDURE

In the unlikely event that difficulty arises during your yoga retreat, you should advise PELION HOMES who will endeavour to resolve the difficulty. Please note that no liability can be accepted for any complaint where a retreaters has not followed the complaints procedure and contacted us by email.

FOOD

It is the retreaters responsibility to advise of any food allergies & intolerances prior to the retreat. We will endeavour to ensure dietary requirements are met as best as possible.

POST RETREAT REVIEWS

We have the right to contact you to ask for a review in-line with the accommodation, retreat space, food and hospitality provided during their stay once the retreat has been completed.

PRIVACY

We will not share customer details with any 3rd parties without your express consent in writing, and then only in order to facilitate the booking of 3rd party services such as excursions, treatments, restaurant bookings.

JURISDICTION

By booking a retreat, you hereby certify that you have read and fully understood the present T&C'S, and you are fully aware that there is a release of liability included, you accept all T&C'S and any applicable policies above.

For any questions or queries, please email nicholas@pelionhomes.com

Please send back the completed form to the above email address.

RETREAT TITLE: _____ RETREAT DATES: _____

NAME OF FACILITATOR: _____ (VENUE: PELION HOMES)

PARTICIPANT DETAILS

FULL NAME: _____ PHONE NUMBER: _____

EMAIL ADDRESS: _____

SIGNATURE: _____ DATE: _____